Actually Good Legal: Privacy Policy

Effective date: November 9, 2026

Who we are: Actually Good Ideas, LLC, an Ohio limited liability company ("Actually Good Ideas," "we," "us"), Cincinnati, Ohio · legal.actuallygood.xyz

This policy explains what information we collect in connection with Actually Good Legal: the course, the course companion website (the "Hub"), the downloads, the plugin and the tools (together, the "Materials"). It also explains how we use that information and the choices you have.

The short version

- **Your documents stay with you.** The plugin and tools run on your computer or in your own Claude account. We do not receive, see or store your files, your client information, your prompts or Claude's outputs.
- **The plugin doesn't contact anyone.** The Actually Good Legal plugin has no built-in connectors and no code that connects to the internet. Its tools read and write only the folder you choose, and its two hooks only block changes to originals and add lines to your matter logs. Claude itself processes what you share with it under your own Claude plan's terms with Anthropic, and any apps you connect yourself are governed by those apps' terms and your settings.
- **Your course progress stays in your browser.** The Hub saves which lessons you've finished in your own browser's local storage. It is not sent to us.
- **We collect what you give us when you buy or contact us.** We use it to deliver the product, support you and run our business. We do not sell it.

1. Information we collect

When you buy. We collect your name, email address, firm name (if you give it), billing details, and purchase records. Our payment processor collects your payment card information. We do not receive or store full card numbers.

When you join the waitlist. We collect your name, work email, firm name, role, practice areas, the plan you're interested in, and whether you asked us to email you about Actually Good Legal. If you choose the firm license, you can also give us up to four colleagues' email addresses. We use those only to hold their seats and, once your firm buys, to send them their access. We don't add them to any mailing list. We use this to tell you when early access opens, to send the launch updates you asked for, and to understand who the product is for. Every marketing email has an unsubscribe link. The waitlist may be stored by our hosting provider on our behalf.

When you contact us. We collect whatever you send us, such as your name, email address and message. Communications with us are not confidential attorney-client communications, so please do not send us client confidential information.

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Our website. If legal.actuallygood.xyz or actuallygoodideas.com uses cookies, analytics or similar tools, it will say so on the site. The Hub and the kit contain no analytics or tracking code of ours.

Information we do not collect. Through the Materials we do not collect: - documents or client information; - the contents of your Claude conversations; - your harness folder; - your connected apps; - your settings.

The Hub stores your lesson progress and your acceptance of these terms in your browser's local storage, on your device only. You can clear it at any time in your browser settings.

2. Third-party platforms

- **Claude and Anthropic.** When you use Claude, including to open the Hub on claude.ai or to run the plugin, Anthropic processes your data under its own terms and privacy policy, and under your account and organization settings. We have no access to it. Check your Claude plan's data-retention and model-training settings before you process client information (Module 1).
- **Other services.** Microsoft, Google, your practice-management system and other services you connect have their own privacy policies.
- **Downloads in the Hub.** The Hub builds downloads in your browser. It loads a public code library (JSZip) from a content-delivery network, which can see your IP address and browser details, as any website request does.

3. How we use information

We use the information we collect to: - process purchases and deliver the Materials and updates; - answer questions and provide support; - send transactional and product-update messages, and launch updates if you joined the waitlist (you can opt out of non-essential ones at any time); - prevent fraud and enforce our Terms; - keep business, tax and accounting records; and - comply with the law.

4. How we share information

We share information only: - with service providers that help us run the business, such as payment processing, email delivery, hosting and accounting, and only for those purposes; - when required by law or legal process, or to protect our rights, our users or the public; and - as part of a merger, acquisition or sale of assets, subject to this policy.

We do not sell or rent personal information, or share it for cross-context behavioral advertising.

5. Retention

We keep purchase and customer records for as long as needed to provide the Materials and to meet tax, accounting and legal requirements. After that, we delete them or de-identify them.

6. Security

We use reasonable measures to protect the information we hold. No method of transmission or storage is completely secure.

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7. Your choices and rights

You may ask us to: - give you access to the personal information we hold about you; - correct it or delete it; or - stop sending you marketing messages.

Depending on where you live, you may have more rights under state or other privacy laws, including the right to appeal a decision about your request. Email us at [CONTACT EMAIL]. We will verify your request and respond within the time the law requires. We will not discriminate against you for exercising your rights.

8. Children

The Materials are for professionals and are not directed to children under 18. We do not knowingly collect information from children.

9. International users

We are based in the United States. If you contact us or buy from outside the U.S., your information will be processed in the U.S.

10. Changes

We may update this policy. When we do, we will change the effective date and post the new version with the Materials or on our website.

11. Contact

Actually Good Ideas, LLC · [MAILING ADDRESS], Cincinnati, Ohio · [CONTACT EMAIL] · legal.actuallygood.xyz

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